OFFICELINX™
Pre-Upgrade Checklist
AVAYA OFFICELINX
PRE-UPGRADE CHECKLIST

This guide is designed to help administrators when upgrading Avaya's Officelinx program.
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AVAYA OFFICELINX
PRE-UPGRADE CHECKLIST

Introduction

This document provides guidance to system administrators concerning the steps which must be completed before continuing with an upgrade to Officelinx. A checklist is provided for each of the following systems that must be configured before proceeding:

- Officelinx Server Requirements
- Software Requirements

Please refer to Avaya’s documentation web site for more details on the installation requirements.
Officelinx Server Requirements

Are you moving to a new server?

☑️ Yes. Please enter the following information:

- CPU Speed -
- Number of CPUs -
- Amount of RAM installed -
- Hard drive space -
- Type of RAID installed -

☒ No. Please enter the following information:

- CPU Speed -
- Number of CPUs -
- Amount of RAM installed -
- Total Hard Drive space -
- Free Hard Drive space -
- Type of RAID installed -
Software Requirements

Current version of Officelinx -

PBX Make and Model -

Size of UC \ DB Folder -

Size of UC \ Messages Folder -

Is this an HA system? □ - Yes  □ - No

Does the current / new server have internet access? □ - Yes  □ - No