

Upgrade Account to Production Access

BRIEFING

Brilliant! You have successfully created an account with Avaya CPaaS, and in case you didn't know, this is a *Trial* account. That means there are some limits imposed on what you can accomplish. When you are ready to rise to a new challenge, follow me.

Upgrading to *Production Access* is an important step. Plus it's free! Can't beat that. It gives us a little more information about you, which helps to prevent fraudsters from causing trouble for all of us.

With a trial account, you cannot buy any more site credits to continue developing stuff. You are also limited by the number of messages that can be sent, and the number of telephone numbers you can use.

LAUNCH

- Login to Avaya CPaaS and open your account dashboard.
- Beside your account balance, click the Request Production Access button.
- Fill in your information. Items flagged with a star * are required. We really do need to know.
- When ready, click Submit.
- Since we were raised to be polite, we always say thanks.
- Within the next 1-2 business days, a representative will be in touch to give you the good news. Your account has been upgraded with full Production Access !

Once you receive the confirmation email from us, your CPaaS account has been given Production Access and has had all of the limitations imposed by the Trial removed. You are free to create unlimited applications. To travel wherever your imagination leads !

NEXT MISSION

Now that all limits have been removed...

- You may want to attach a telephone number to your account, if you haven't already.
- When you feel you are ready, top up your account by adding funds.
- Read about the differences between the Trial and Production accounts.