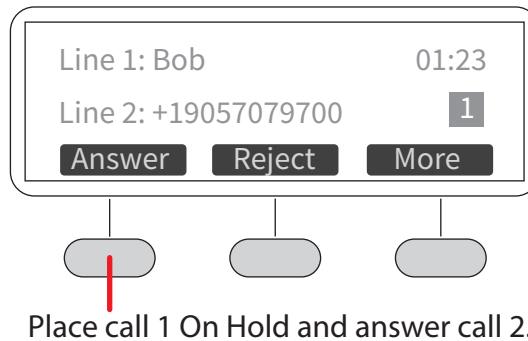# Avaya E129 Phone: Answering a Second Call

HOW TO...

When using the Avaya E129 telephone, if you are already on a call when a second call arrives, you may want to take the second call without losing the first one.

To answer the second call, the first call must be put on hold.

- When the second call arrives, the telephone display will change.

Place call 1 On Hold and answer call 2.

- Press the button below **Answer**. The first call is automatically placed on hold, and the second call is answered.
- Hang up on the second call, then click **Resume** to continue the first call.

Recover the call On Hold